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# Application for Employment

Please complete all sections of this form in full and return by the specified closing date.

Applications should be returned by email to[**vacancies@westscot.co.uk**](mailto:vacancies@westscot.co.uk)**,** or posted to HR Dept, Camlachie House, 40 Barrowfield Drive, Glasgow,G40 3QH. Late applications, cover letters, CVs and other additional documents will **not** be considered when shortlisting.

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| Position Applied for: **Senior IT Support Officer** | | | | |
| Surname: | | First name: | | |
| Address: | | | | |
|  | | | | Postcode: |
| Home tel: | Mobile: | | Email: | |
| Do you have any restrictions on taking up employment in the UK (e.g. work permit)  **YES / NO** If **Yes** please give details | | | | |
| If the post you are applying for requires Disclosure or PVG membership, the necessary certification/membership or check will be required prior to being offered any work. Do you hold a current Disclosure or PVG Scheme Record? **YES / NO** If **Yes,** please specify | | | | |
| Are you related to an employee or board member of our organisation?  **YES / NO** If **Yes**, please give details | | | | |
| The Equality Act (2010) defines a disabled person as someone who has a physical or mental impairment that has a substantial and long-term adverse effect on his or her ability to carry out normal day-to-day activities. Do you consider that you have a disability or consider yourself to be disabled under the Equality Act? **YES / NO**  If **Yes,** and you require any support or adjustments for the various stages of the recruitment process, please give details | | | | |
| Where did you hear about this vacancy? (Website, Publication, or Contact) | | | | |

## Referees (Please do not include relatives)

Please provide details of at least 2 referees who can comment on your professional abilities. One should be your current or most recent employer. We will take up references before a formal offer of employment is made. We will not contact your referees without your consent.

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| --- | --- | --- | --- |
| **Referee** | **Current Employer** | **Previous Employer** | **Additional Referee** |
| Name of Referee |  |  |  |
| Job Title & relationship to you |  |  |  |
| Company |  |  |  |
| Email |  |  |  |
| Tel no |  |  |  |
| Address |  |  |  |
| If you are invited to attend for interview, can your current employer be approached to provide a reference? **YES / NO** | | | |

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| IMPORTANT - READ CAREFULLY BEFORE SIGNING  If you have previously been convicted of any criminal offence that is regarded as unspent in terms of the Rehabilitation of Offenders Act 1974, you will be asked to disclose this information upon appointment. All successful candidates will be asked to complete a self-declaration upon appointment.  Please also be aware that in some cases we may require details of relevant spent convictions where roles are exempt from non-disclosure of spent convictions.  All information given, such as exact dates of employment, salary details, references, declarations of criminal convictions will be checked before any offer of employment is confirmed or contract of employment issued.  The information provided by you on this form and any supplementary forms will be used to assist with the process of recruitment in accordance with WSHA’s Recruitment and Selection Policy. By signing this declaration, it is understood that you consent to the use of your personal information for the above purposes and in accordance with the Data Protection Act 1998.  I certify that all statements given above by me on this form are true and complete to the best of my knowledge. I realise that if I am employed and it is found that such information is untrue my appointment may be reviewed, and this could lead to dismissal.  I understand that, if I am appointed, personal information about me will be computerised for Human Resources or administrative purposes including analysis for management purposes and statutory returns.  Signature Date |

## Present Employment (or details of last employment)

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
| Salary | Notice period required | |
| Summary of relevant duties & responsibilities | | |

## Previous Employment

Starting with the most recent, please provide a full chronological list of your previous paid or unpaid work and any other relevant experience. If they are not relevant to the role applied for, please simply state job title & company.

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
| Salary | Reason for Leaving | |
| Summary of main duties & responsibilities | | |

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
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| --- | --- | --- |
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| Salary | Reason for Leaving | |
| Summary of main duties & responsibilities | | |

|  |  |  |
| --- | --- | --- |
| Job Title | Company name & location | Dates (from - to) |
| Salary | Reason for Leaving | |
| Summary of main duties & responsibilities | | |

## Additional Information

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| Please explain why you are interested in this particular role. |

## Additional Information

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| Give details of any further relevant position, experience, volunteering and membership of any societies, clubs, etc and any positions of responsibility held. |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Education  |  |  |  | | --- | --- | --- | | **Secondary Education:** | | | | Qualification | Subject | Grade | |  |  |  | | **Further / Higher Education:** | | | | Qualification | Subject | Grade | |  |  |  | | **Membership of Professional Body**: | | | | Name of Institute | Class of Membership | Date Elected | |  |  |  | | **Specialised / Vocational Training & CPD:** | | | | Type of training and any qualifications obtained: | | | |

## Position Requirements

If you wish to be considered for this vacancy, you will need to demonstrate below that you can meet the minimum essential requirements for this post as given on the Person Specification contained within the job pack. The Selection Panel will only consider candidates for shortlisting who can clearly demonstrate with examples of **how** you meet **all** the **essential** requirements; therefore please ensure you complete all sections appropriately.

|  |  |
| --- | --- |
| **Essential Criteria** | Please explain fully **how** you meet each of the following criteria |
| Ability to lead, develop and motivate a team |  |
| Ability to analyse and diagnose complex problems and implement effective IT solutions |  |
| Ability to collect, analyse and present significant amounts of information / data |  |
| Proficient in the use and administration of Microsoft 365 |  |
| Able to propose and evaluate IT solutions |  |
| Able to prioritise workloads, time, and resources to agreed deadlines with minimal supervision |  |
| Excellent attention to detail and accuracy |  |
| Ability to work in a calm, decisive and pro-active manner |  |
| Ability to build and develop positive relationships and rapport with both internal and external customers |  |
| Ability to provide written and verbal updates varied group audiences |  |
| Experience of working within and leading IT project teams |  |
| Experience of working with and supporting Microsoft 365 and Windows Server environments |  |
| Educated to Higher standard or equivalent |  |
| **Desirable Criteria** | Please explain if and how you meet any of the following criteria |
| Experience of working with Hyper V / virtual Environment |  |
| Experience of undertaking a (Data) Gap Analysis |  |
| Experience of Civica CX system |  |
| Development of end user reports using Report Builder |  |
| Knowledge and experience of Cyber security |  |
| Experience of using Microsoft SQL Server Database administration and a knowledge of SQL Server Reporting services and SQL Server Report Builder |  |
| HND / Degree in IT/Management Information based subject or equivalent knowledge |  |

**Thank you for your time**